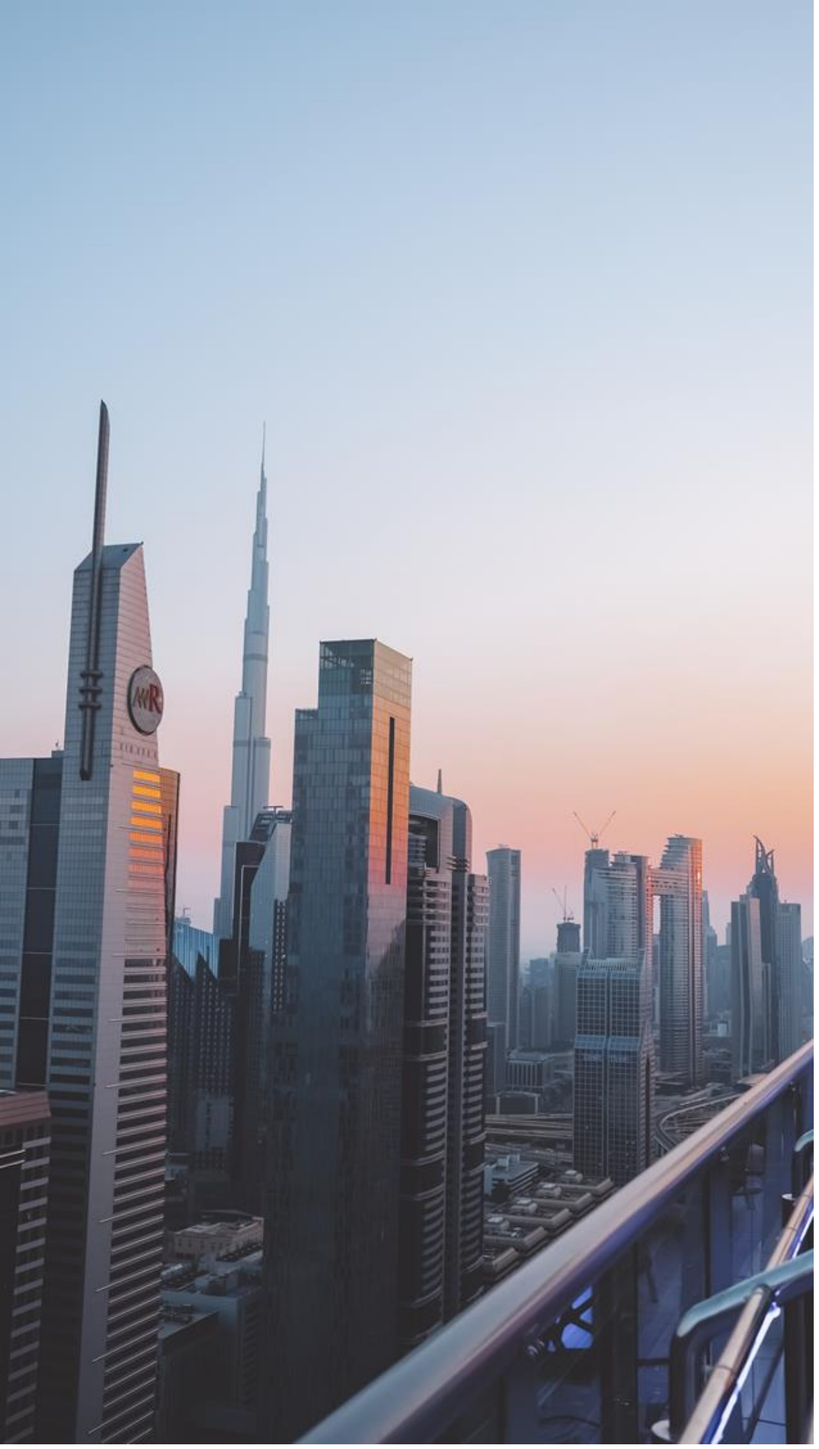


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Your Agile Evolution Journey Partner

BUSINESS PORTFOLIO

Updated (Q4) 2024
www.vidscola.com

Our Partners:

ATLASSIAN Gold Solution Partner

ICAgile International Consortium for Agile

SCALED AGILE PARTNER BRONZE

Scrum Alliance REA REGISTERED

KANBAN UNIVERSITY · BRONZE · LICENSED TRAINING ORGANIZATION



VIDSCOLA

Your Agile Evolution Journey Partner

VIDSCOLA is the leading regional provider of end-to-end agile transformation services.

Established in 2011, VIDSCOLA is now the go-to organization for comprehensive agile transformation services. From discovery & assessment to transformation planning, to execution, VIDSCOLA consistently provides a fully-fledged set of agile and Atlassian tools services of the highest quality to its clients. With the main office in Dubai, UAE, and running operations in Egypt, Jordan, Saudi Arabia, Kuwait, and Oman, VIDSCOLA serves progressive and forward-thinking enterprises, in multiple industry verticals, across the Middle East and Africa region.

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VIDSCOLA- **In Brief**

- VIDSCOLA is the **only accredited training provider in the Middle East and Africa** that can deliver all ICAgile, Scrum Alliance, Kanban University, and Scaled Agile (SAFe) certified learning programs and accreditations.

- VIDSCOLA is the **only accredited ICAgile Transformation Partner in the region**. Offering a **comprehensive Agile Transformation Services** including Agile Training, Agile Coaching, Atlassian Suite implementation and full fledged DevOps enablement.

- VIDSCOLA is the only Atlassian **Agile at Scale specialized partner** from the Middle East region. As well, being an **Atlassian Gold Solution Partner** with a wealthy track record in lean processes design and re-engineering.

- Vidscola provides a world class **DevSecOps services** with successful track record to unlock new effectiveness level for our clients.

- With **+60 elite experts**, **+12 years** of Regional Leadership in Agile Services, and +23 Technology Partners, VIDSCOLA helped **+26,000 Learners** to get certified and apply their learning in their day to day jobs.





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Regional **Business Footprint**

Telecom

Software Development

Banking

Fintech

Construction

Digital Government

Insurance



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Some of our **Clients**































































ENTERPRISE TRANSFORMATION SERVICES

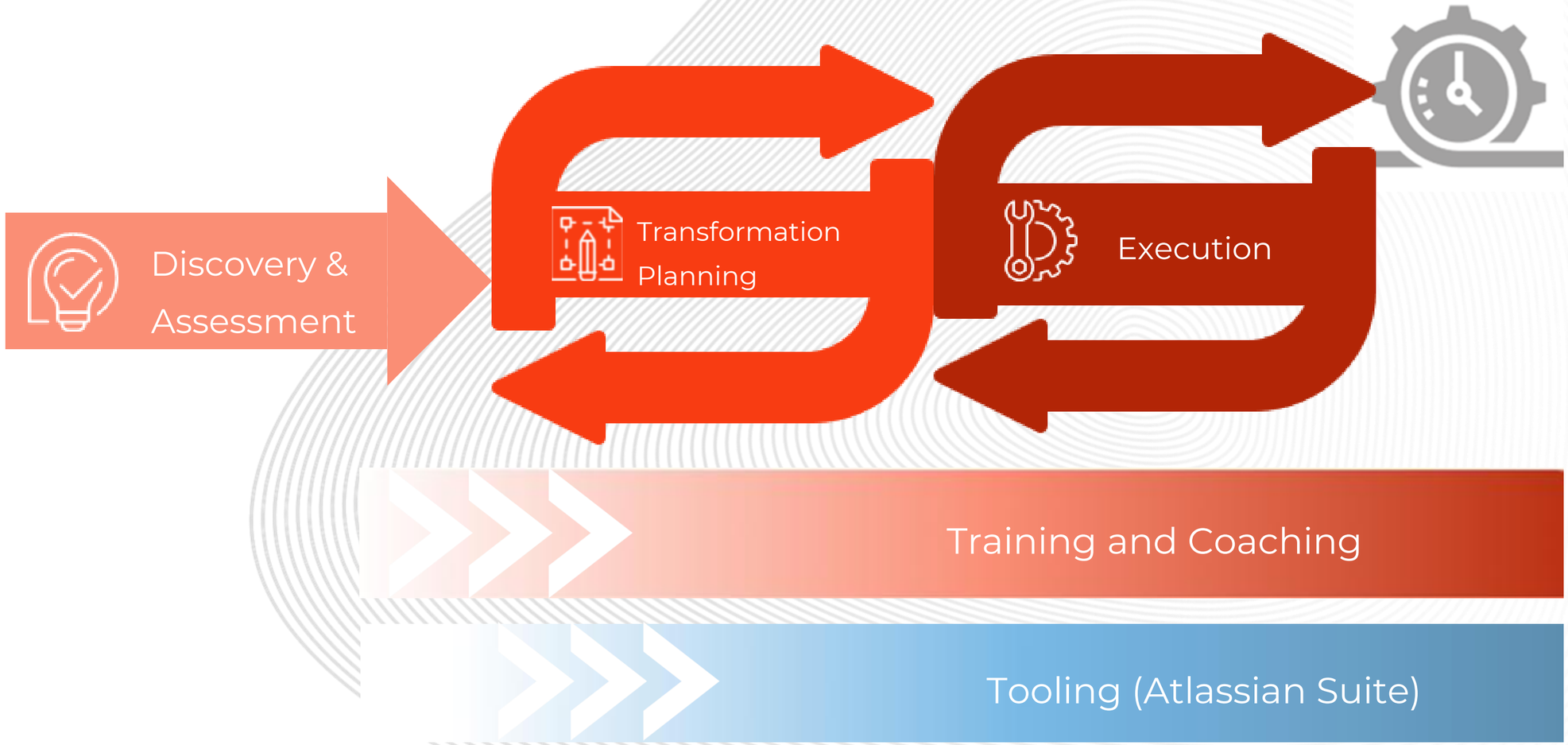


ATLASSIAN Gold Solution Partner

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End-to-End Agile Transformation

Our team of consultants cover every facet of agile transformation, making VIDSCOLA your all-encompassing agile service provider



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Innovation Enablement Services



Assessment & Evaluation

- CX Competitive Landscape
- Market Scanning
- Build Empathy Maps

Innovation Roadmap Design (Full Plan with Implementation Phases)

- High-Level Innovation Adoption Roadmap
- Detailed Implementation Plan for Phase 1

Innovation Hub Implementation (Full Design Thinking Framework)

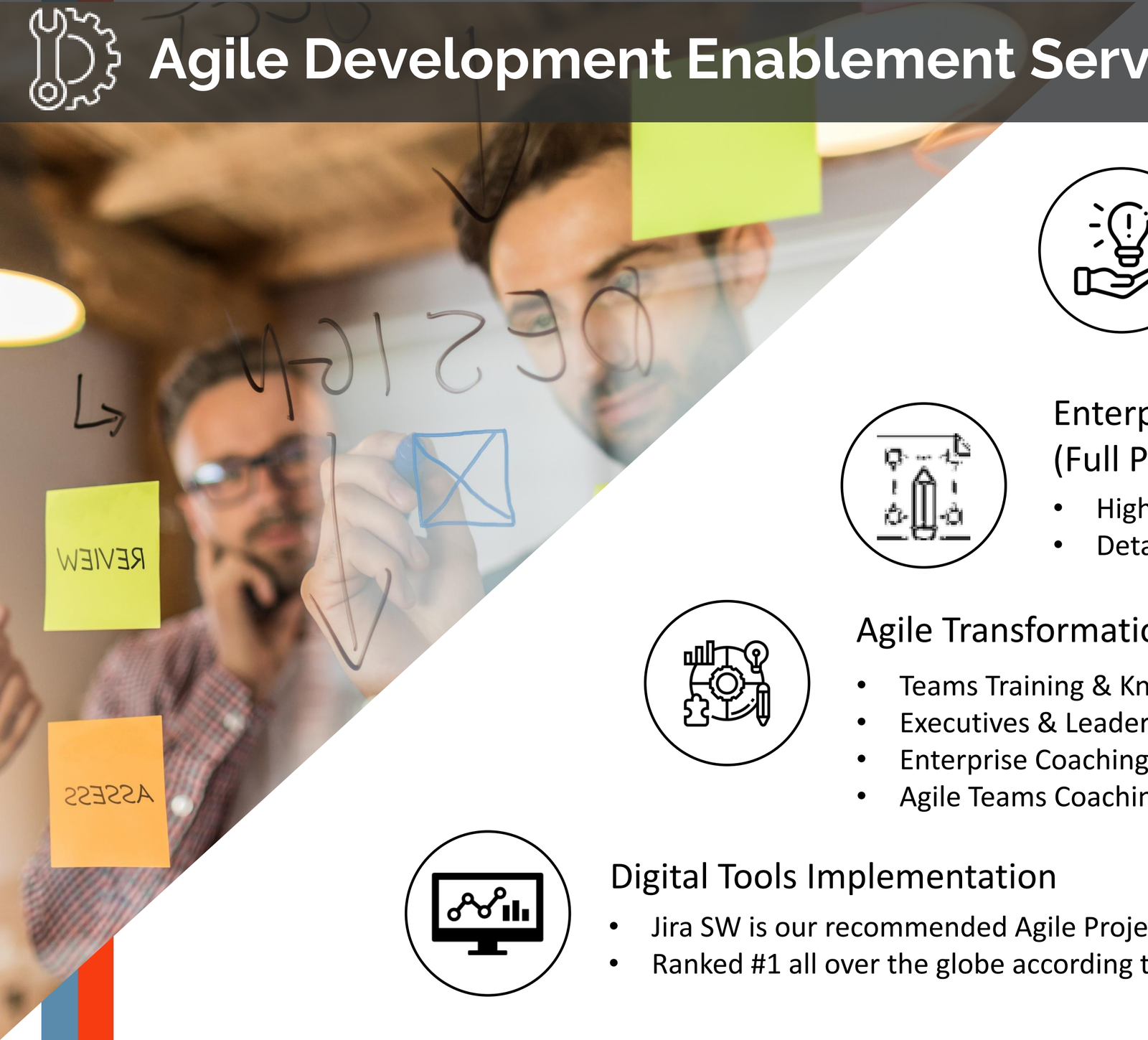
- Ideation
- New Product / Service Analysis
- Change Impact Assessment
- Prototyping

Develop the Channels of Synergy

All above steps are mutually executed in collaboration with the Agile Development Teams, primarily the Product Managers / Product Owners.

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Agile Development Enablement Services



Assessment & Evaluation

- Business Analysis
- Agile Maturity Assessment
- Value Stream Mapping

Enterprise Transformation Planning (Full Plan with Implementation Phases)

- High-Level Enterprise Transformation Roadmap
- Detailed Implementation Plan for Phase 1

Agile Transformation Plan Execution

- Teams Training & Knowledge Uplifting
- Executives & Leadership Coaching (Leadership Enablement)
- Enterprise Coaching (Enterprise Framework Setup)
- Agile Teams Coaching (Coaching & Roles Enablement)

Digital Tools Implementation

- Jira SW is our recommended Agile Project Management Tool.
- Ranked #1 all over the globe according to Gartner.

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DevOps Enablement Services



Assessment & Evaluation

- Technical Pipeline Assessment
- DevOps Team Practices Evaluation
- Technical Pipelines Design

DevOps Roadmap Planning (Full Plan with Implementation Phases)

- High-Level DevOps Roadmap
- Detailed Implementation Plan for Phase 1

DevOps Plan Implementation and Automation

- Technical Pipeline Implementation / Renovation
- DevOps Teams Coaching on the New Processes

Digital Tools Implementation

- Bitbucket (Code Collaboration & Version Control)
- Bitbucket Pipelines (Continuous Integration)
- GitLab (Code Collaboration & Version Control)
- Jenkins (Continuous Integration);

Etc. many other tools could be considered based on the use case.

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ITSM Enablement Services



Assessment & Evaluation

- ITSM Process Assessment
- ITIL Maturity and Practices Evaluation
- Gap Analysis and Process Design
- ISO 20000 Audit (optional)

ITSM Roadmap Planning

- High-Level ITSM Roadmap (ITIL Adoption Level)
- Detailed Implementation Plan

ITSM Plan Implementation and Process Automation

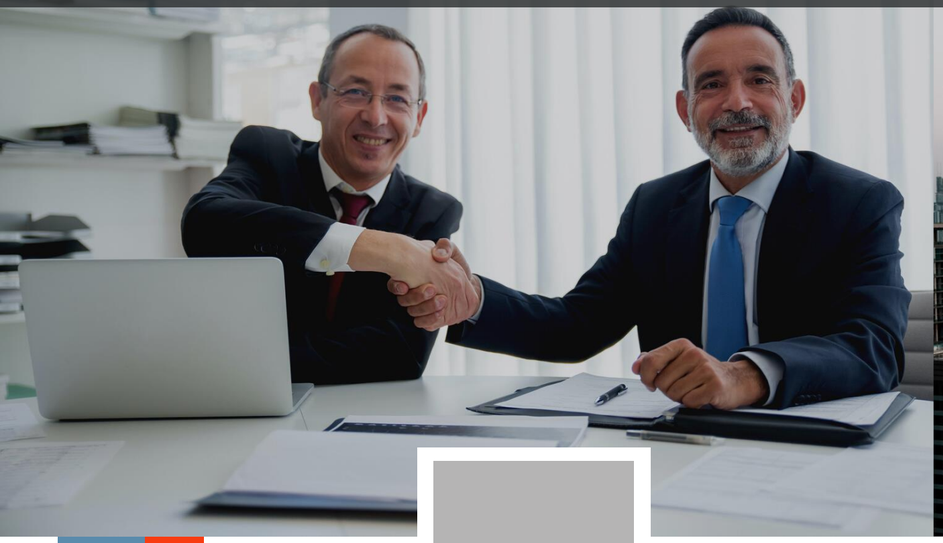
- ITSM Tools Setup and Configuration
- Essential Service Lifecycle Processes Activation
- Service Request and Catalog Automation
- ITSM Teams Training and Coaching

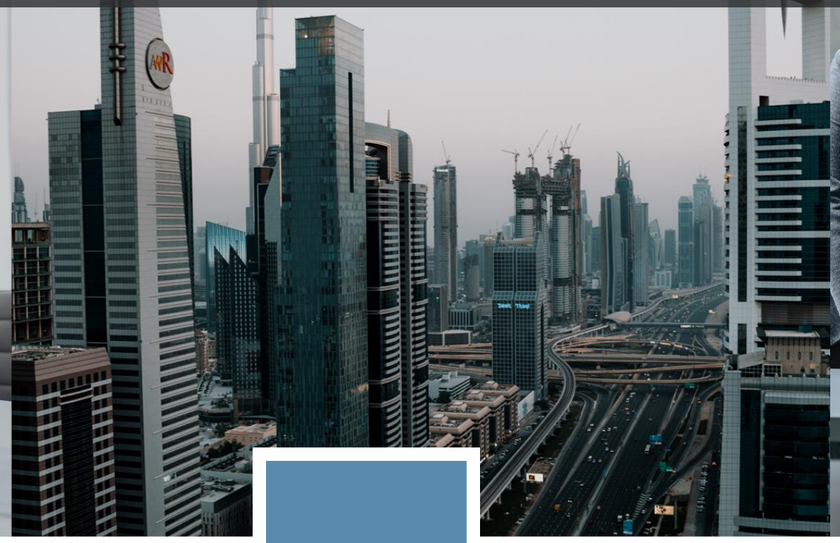
ITSM Tool Integration

- Configuration with Knowledge Base
- Integration with Existing IT Systems (ex. AD, Monitoring and Alerting tools…etc.)

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Execution: Agile Coaching Services







01

Executive Coaching

We help executive & leadership team become the real transformation catalyst, and embrace the agile cultural shift. We identify success factors and address possible impediments to the Agile transition to ensure a smooth top-down approach for the transformation, by focusing on strategy, organization structure, working model, people, technology, and more.

02

Enterprise Coaching

We review the overall enterprise design and strategically integrate the transformation processes, by mapping Agile frameworks to different types of work. We facilitate an absolute adaptation to the new mindset, changes in processes, tools, techniques, and culture, across the enterprise, by focusing on Agile portfolio management and overall business agility.

03

Agile Team Coaching

We collaborate with the teams undergoing the transformation to guide & assist them adopt the new practices, and way of work implementation, according to the adopted agile framework. This includes but is not limited to framework adaptation, associated agile artifacts and ceremonies, new roles definition and corresponding responsibilities We provide group and one-on-one coaching services.

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Execution: Fully Blended Training

Accredited by ICAgile, Scrum Alliance, Kanban University, and Scaled Agile (SAFe), we offer +55 courses , and have experience training some of the top 100 Companies in the Middle East and Africa regions. During the execution phase of the transformation journey, we:

- Create a hands-on training environment to prepare your team for a smooth execution of the plan
- Customize courses to the client's needs based on the plan created
- We provide our training on the job, online and in person

ATLASSIAN

Rising Star

Solution Partner of the Year 2023

Winner

ATLASSIAN SOLUTIONS SERVICES

ICAgile

TRANSFORMATION MEMBER

ATLASSIAN

Gold Solution Partner

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Agile **Transformation Tools**

ATLASSIAN

Gold
Solution Partner

As a Solution Partner of Atlassian, we can now offer you the complete Atlassian suite to help with your agile transformation. We can also assist you in implementing and customizing these products and supporting your team.

- Jira Software
- Jira Service Management
- Jira Align
- Confluence
- Jira Work Management
- Bamboo
- Statuspage
- Sourcetree
- Opsgenie

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Solution Partner

Our Atlassian **Services**

Our team of skilled experts will offer you the best Atlassian consulting services to enhance your company's operations through the adoption of leading-edge agile tools. We have Certified Atlassian Professionals with an average of 15 years of experience in agile transformation.

ATLASSIAN SUITE LICENSING	**ATLASSIAN SUITE IMPLEMENTATION**	**ATLASSIAN CLOUD MIGRATION**	**ATLASSIAN SUPPORT**	**ATLASSIAN TRAINING**

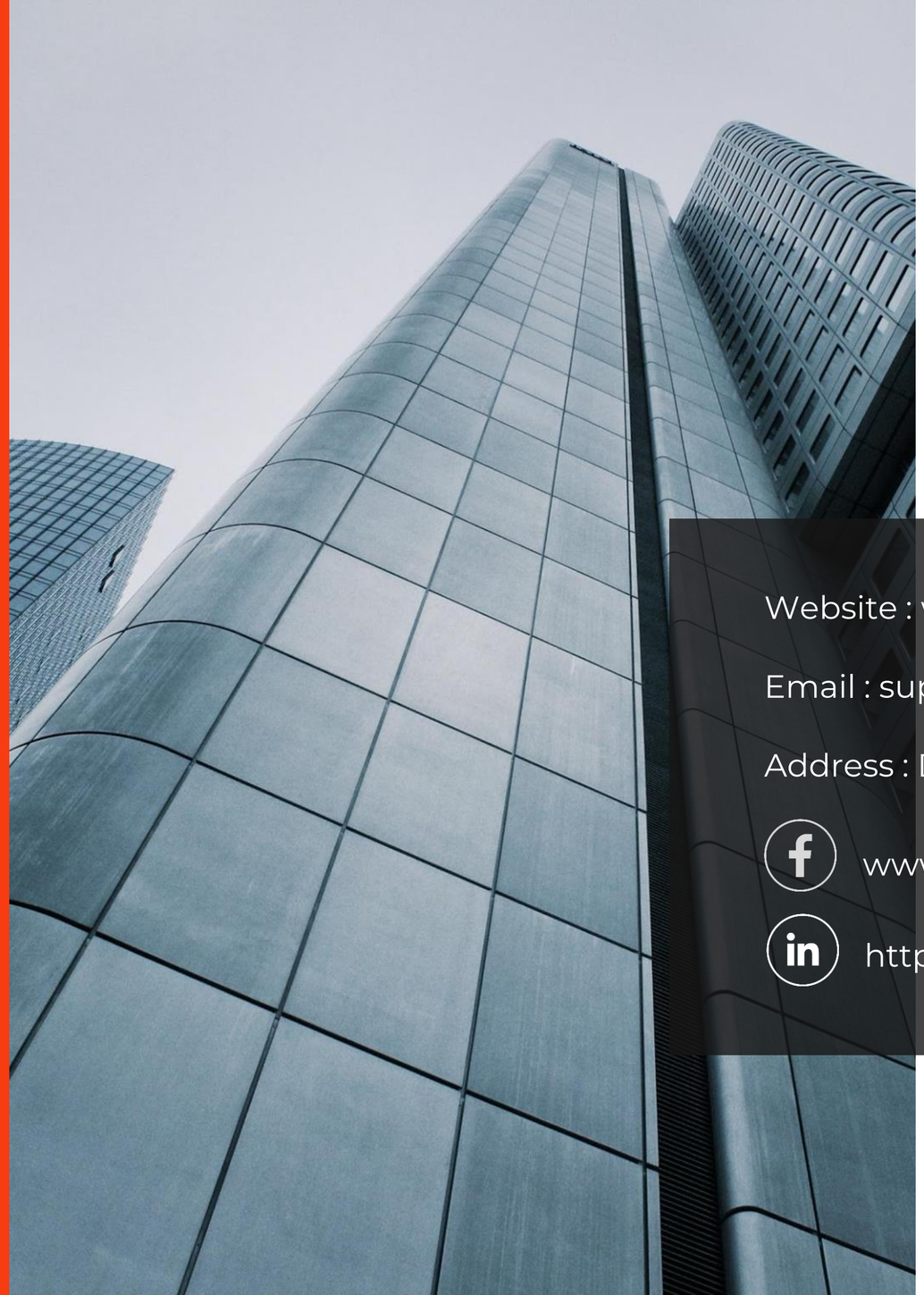




In **Conclusion**

- One-stop-shop for your agile transformation
- An exceptional team of +60 experts with experience in various industries
- Practical, hands-on coaching and training
- Experience with the Atlassian products
- In-depth expertise in the Middle East & Africa
- Proactive management that centers its decisions around the client

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